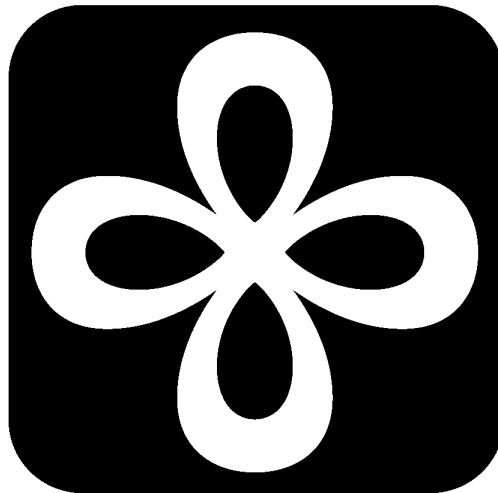


**STATE OF IOWA
DEPARTMENT OF HUMAN SERVICES**

MEDICAID



Provider Manual

Birth Center Services



CHAPTER SUBJECT:

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I. BIRTH CENTERS ELIGIBLE TO PARTICIPATE

Birth centers are eligible to participate in the Medicaid program if they are licensed or receive reimbursement from at least two third-party payers.

II. COVERAGE OF SERVICES

Payment will be made for prenatal care, delivery, and postpartum care provided by a certified nurse-midwife in a birth center.

A. Prenatal Risk Assessment


All Medicaid-eligible pregnant women shall have a determination of risk using form 470-2942, *Medicaid Prenatal Risk Assessment*, upon entry into care. Form 470-2972 was developed jointly by the Departments of Human Services and Public Health. It was designed to help clinicians determine which pregnant clients are in need of supplementary services to complement and support routine medical prenatal care.

When a low-risk pregnancy is reflected, complete a second determination at approximately 28 weeks of care or when you determine there is an increase in the pregnant woman's risk status.

When a high-risk pregnancy is reflected, inform the woman and provide a referral for enhanced services. Maternal health centers that provide enhanced services work with other providers to provide enhanced services for higher risk pregnant women. (See Item V for more information on enhanced services.) Give a copy of form 470-2942 to the enhanced services agency.

Keep a copy of form 470-2942 in the patient's medical records. See Section IV.

PROCEDURE CODES AND NOMENCLATURE, for billing instructions.

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B. How to Use the Risk Assessment Form

The left side of form 470-2972, *Medicaid Prenatal Risk Assessment*, includes risk factors relating to medical, historical, environmental, or situational factors. A description of many of the risk factors is included on the back of the form.

The factors on the left side are categorized and the score value is related to the seriousness of the risk (for example age, education, and prepregnancy weight). You may determine that the value assigned on the form is not appropriate for this patient and may choose a lesser value.

Give cigarette smoking point value if the person smokes one cigarette or more per day. If secondary smoke is a risk factor, indicate it under “Other.”

Indicate the risk factor ‘Last birth within 1 year’ when the patient has been pregnant within one year of the beginning of the present pregnancy.

The right side of the form includes risk factors related to the current pregnancy. Some of these factors are described on the back of the form. These factors are more likely to change during the pregnancy. They may be present during the initial visit or may not appear until the middle or last trimester. For this reason, these risk factors are assessed twice during the pregnancy.

To determine the patient’s risk status during the current pregnancy, add the total score value on the left side and either the B1 column (score value at the initial visit) or the B2 column (score value at a visit between 24 and 28 weeks gestation) to obtain the total score. A total score of 10 meets the criteria for high risk on this assessment.

You can use the “Other” box to indicate other risk factors present in the pregnancy, but not reflected in the earlier sections. Examples of other risk factors are listed on the back of the form. These are common examples only and are not meant to be a comprehensive list.

C. Facsimile Form 470-2942, Medicaid Prenatal Risk Assessment

(See following pages.)

Primary provider name	Medicaid provider number	Provider phone number
Client name	Phone number	Client date of birth
Address		Medicaid ID number

Instructions: Write the score that applies to each risk factor. (* For risk factor definitions and nutrition screen, see back.)

Other: _____ Additional risk factors indicating need for enhanced services. (See back for examples.) Points need not total 10.

☐ Home visit _____

☐ Care coordination _____

☐ Health education II _____

☐ Psychosocial _____

☐ High risk follow-up _____

☐ Nutrition counseling _____


Date of referral for WIC services:
(State WIC Office – 1-800-532-1579)

Risk Factor Definition
AB 1st trimester: More than three spontaneous or induced abortions at less than 13 weeks gestation. (Do not include ectopic pregnancies.)
AB 2nd trimester: Spontaneous or induced abortion between 12 and 19 weeks gestation.
Uterine anomaly: Bicornate, T-shaped, or septate uterus, etc.
DES exposure: Exposure to diethylstilbesterol in utero. Patient who has anomalies associated with diethylstilbesterol receives points for this item and uterine anomaly.
Hx PTL: Spontaneous preterm labor during any previous pregnancies (whether or not resulting in preterm birth) or preterm delivery.
Hx pyelonephritis: One or more episodes of pyelonephritis in past medical history.
Street drug use: Any street drug use during this pregnancy, e.g., speed, marijuana, cocaine, heroin (includes methadone).
Alcohol use: Consumption of 6 or more glasses of beer or wine per week or 4 or more mixed drinks per week. Includes any binge drinking.
Initial prenatal visit: First prenatal visit at or after 16 weeks gestation.
Poor social situation: Personal or family history of abuse, incarceration, homelessness, psychiatric disorder, child custody loss, cultural barriers, low cognitive functioning, mental retardation, negative attitude toward pregnancy, exposure to hazardous/toxic agents, inadequate support system.
Employment: Light work = part time or sedentary work Heavy work = work involving strenuous physical effort, standing, or continuous nervous tension, such as, nurses, sales staff, cleaning staff, baby-sitters, laborers
Bacteriuria: Any symptomatic or asymptomatic urinary tract infection, i.e., 100,000 colonies in urinalysis.
Pyelonephritis: Diagnosed pyelonephritis in the current pregnancy. (Give points for pyelonephritis only, not both pyelonephritis and bacteriuria.)
Bleeding after 12th week: Vaginal bleeding or spotting after 12 weeks of gestation of any amount, duration, or frequency which is not obviously due to cervical contact.
Dilation (Internal os): Cervical dilation of the internal os of one cm or more at 34 weeks gestation.
Uterine irritability: Uterine contractions of 5 contractions in one hour perceived by patient or documented by provider without cervical change at less than 34 weeks.
Surgery: Any abdominal surgery performed at 18 weeks or more of gestation or cervical cerclage at any time in this pregnancy.
Febrile illness: Systemic illness (such as pyelonephritis or influenza) with temperature of 100° F or greater determined by thermometer reading on one or more occasions.
Hypertension: Two measurements showing an increase of systolic pressure of 30 mgHg above baseline, an increase in diastolic pressure of 15 mgHg above baseline, or both.

Nutritional Risk Factor Assessment and Definitions	
Instructions: Check nutrition counseling if any of the factors below indicate nutritional risk.	
Anemia: Hematocrit is < 31 or hemoglobin is < 11.	
Inadequate Food Intake: Determine nutritional risk by diet history (foods typically eaten in a day). Use this risk factor if deficient in two or more groups.	
Food Group	Number Servings Recommended
Milk: (includes milk, cheese, yogurt, cottage cheese, etc.)	3
Meat or Alternates: (includes meats, fish, poultry, eggs, nuts, legumes, peanut butter, etc.)	2-3 (total of 6 oz. per day)
Breads and Cereals: (includes breads, cereal, pasta, rice, etc.)	6-11
Vegetables: (includes broccoli, tomatoes, cabbage, baked potato, carrots, squash, sweet potato, etc.) For Vitamin A include dark green and yellow vegetables.	3-5
Fruits: (includes oranges, grapefruits, melons, berries, apples, grapes, etc.) For Vitamin C include citrus fruit and juices.	2-4

Examples of additional risk factors:

Medical	<ul style="list-style-type: none"> ◆ Thyroid disease ◆ Type I diabetes ◆ Renal disease ◆ Heart disease ◆ Diabetes ◆ HIV ◆ Autoimmune disease ◆ Seizure disorders ◆ Gestational diabetes ◆ Psychiatric disorder
OB History	<ul style="list-style-type: none"> ◆ Infertility ◆ Perinatal loss ◆ Caesarean section
Nutrition	<ul style="list-style-type: none"> ◆ Diet deficient in two or more food groups ◆ Vegan diet (consumes only fruits, vegetables and grains) ◆ Pica ◆ Current eating disorder ◆ Hyperemesis ◆ Food faddism ◆ Excessive use of supplements
Psychosocial	<ul style="list-style-type: none"> ◆ Teen pregnancy ◆ Ambivalent, denying, or rejecting of this pregnancy ◆ Not compliant with healthy pregnancy behaviors (or not expected to be compliant without additional intervention) ◆ Cultural or language barriers ◆ History of mental illness

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III. BASIS OF PAYMENT

Birth centers are reimbursed based on a fee schedule. The fee schedule amount is the maximum payment allowed.

IV. PROCEDURE CODES AND NOMENCLATURE

Iowa uses the HCFA Common Procedure Coding System (HCPCS). The following procedure codes are applicable for birth center services:

99420	Completion of <i>Medicaid Prenatal Risk Assessment</i> , form 470-2942
59425	Antepartum care only; 4 to 6 visits
59426	Antepartum care only; 7 or more visits
59409	Vaginal delivery only (with or without episiotomy or forceps)
59430	Postpartum care only (separate procedure)

These should be billed as a package if all services are provided. If billed separately, each procedure should be billed only once (i.e., do not bill prenatal care each time a visit occurs). Claims submitted without a procedure code and appropriate ICD-9-CM diagnosis code will be denied.

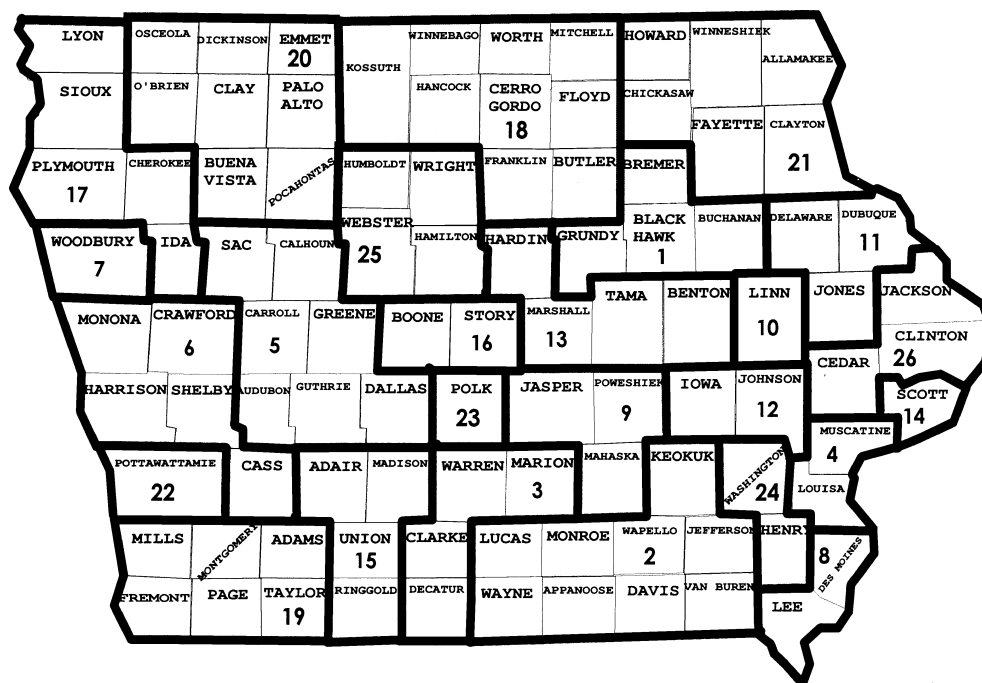
V. ENHANCED SERVICES

The services included in the Medicaid enhanced services for pregnant women are recommended in a 1989 report of the United States Public Health Services Expert Panel on the Content of Prenatal Care, Caring for the Future: The Content of Prenatal Care. National studies have shown that low-income women who receive these enhanced services along with medical prenatal care have better birth outcomes. This package of services is aimed at promoting better birth outcomes for Medicaid-eligible pregnant women in Iowa.

Enhanced services are currently provided only by the following providers: maternal health centers, rural health centers, and federally qualified health centers. A list of the maternal health centers in Iowa, their locations, and service areas is provided on the following pages.

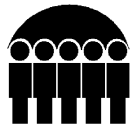


LOCATION OF MATERNAL HEALTH SERVICES




MATERNAL HEALTH SERVICES FUNDED BY THE IOWA DEPARTMENT OF PUBLIC HEALTH

- 1. ALLEN MEMORIAL HOSPITAL**
Women's Health Center
233 Vold Drive
Waterloo IA 50703
(319) 235-5090
- 2. AMERICAN HOME FINDING ASSOCIATION**
Family Health Center
317 Vanness Avenue
Ottumwa IA 52501
(515) 682-8784 / 800-452-1098
- 3. COMMUNITY HEALTH SERVICES OF MARION COUNTY**
104 South Sixth Street, P.O. Box 152
Knoxville IA 50138
(515) 828-2238
- 4. UNITY HEALTH SYSTEM**
1609 Cedar Street, 2nd Floor
Muscatine IA 52761
(563) 263-0122
- 5. COMMUNITY OPPORTUNITIES, INC.**
603 W. 8th Street
Carroll IA 51401
(712) 792-9266 / 800-642-6330
- 6. CRAWFORD COUNTY HOME HEALTH AND HOSPICE**
105 N. Main (Courthouse Annex)
Denison IA 51442
(712) 263-2314
- 7. CRITTENTON CENTER**
2417 Pierce Street, P.O. Box 295
Sioux City IA 51102-0295
(712) 255-4321
- 8. DES MOINES COUNTY HEALTH DEPARTMENT**
522 North 3rd Street
Burlington IA 52601
(319) 753-8215



- | | |
|--|---|
| <p>9. GRINNELL REGIONAL MEDICAL CENTER
210 - 4th Avenue
Grinnell IA 50112
(515) 236-2273</p> <p>10. HAWKEYE AREA COMMUNITY ACTION PROGRAM, INC.
5560 - 6th Street, SW
Cedar Rapids IA 52404
(319) 366-7875</p> <p>11. HILLCREST FAMILY SERVICES
Hillcrest-Mercy Maternal Health Clinic
102 Professional Arts, Mercy Drive
Dubuque IA 52001
(563) 589-8595</p> <p>12. JOHNSON COUNTY DEPARTMENT OF PUBLIC HEALTH
1105 Gilbert Court
Iowa City IA 52240
(319) 356-6045</p> <p>13. LEE COUNTY HEALTH DEPARTMENT
2218 Avenue H, Suite A
Fort Madison IA 52627
(319) 372-5225</p> <p>14. MATURA ACTION CORPORATION
203 W. Adams Street
Creston IA 50801
(515) 782-8431</p> <p>15. MID-IOWA COMMUNITY ACTION, INC.
1001 South 18th Avenue
Marshalltown IA 50158
(515) 752-7162
Story Co.: (515) 292-1944</p> <p>16. MID-SIOUX OPPORTUNITY, INC.
418 Marion Street
Remsen IA 51050
(712) 786-2001 / 800-859-2025</p> <p>17. NORTH IOWA COMMUNITY ACTION ORGANIZATION
300 - 15th Street NE, P.O. Box 1627
Mason City IA 50401
(515) 423-5044 / 800-657-5856</p> | <p>18. SCOTT COUNTY HEALTH DEPARTMENT
428 Western Avenue, 5th Floor
Davenport IA 52801
(563) 326-8618</p> <p>19. TAYLOR COUNTY PUBLIC HEALTH
MCH Center of Southwest Iowa
405 Jefferson
Bedford IA 50833
(712) 523-3405</p> <p>20. UPPER DES MOINES OPPORTUNITY, INC.
101 Robbins Avenue, P.O. Box 519
Graettinger IA 51342
(712) 859-3885</p> <p>21. FINLEY TRI-STATES HEALTH GROUP, INC./VISITING NURSE ASSOCIATION
1454 Iowa Street
P.O. Box 359
Dubuque IA 52004
(563) 556-6200</p> <p>22. VNA OF POTTAWATTAMIE COUNTY
300 West Broadway, Suite 10
Council Bluffs IA 51503
(712) 328-2636</p> <p>23. VISITING NURSE SERVICES
1111 9th Street, Suite 320
Des Moines IA 50314
(515) 288-1516</p> <p>24. WASHINGTON COUNTY PHN SERVICE
314 McCreedy Drive
Washington IA 52363
(319) 653-7758</p> <p>25. WEBSTER COUNTY PUBLIC HEALTH
330 - 1st Avenue, North
Fort Dodge IA 50501
(515) 573-4107</p> <p>26. WOMEN'S HEALTH SERVICES
215 - 6th Avenue South
Clinton IA 52732
(563) 243-1413</p> |
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Enhanced services may be provided by licensed nutritionists, bachelor-degree social workers, physicians, and registered nurses. Enhanced services include care coordination, health education, social services, nutrition education, and a postpartum home visit.

A. Care Coordination


The coordination of comprehensive prenatal services shall be provided by a registered nurse or social worker and shall include:

- ◆ Developing an individual plan of care based on client's needs.
- ◆ Ensuring that the client receives all components as appropriate: medical, education, nutrition, psychosocial, and postpartum home visit.
- ◆ Assistance in arranging for prenatal classes and delivery plans.
- ◆ Discussion of family planning, child health, and Women, Infants and Children (WIC) services postpartum, parenting classes, and other services as appropriate.

B. Education

Education services shall be provided by a registered nurse. Education shall include, as appropriate education about:

- ◆ High-risk medical conditions related to pregnancy, including PIH, preterm labor, vaginal bleeding, diabetes (gestational and regular), chronic urinary conditions, and genetic disorders.
- ◆ Chronic medical conditions, including diabetes, epilepsy, cardiac disease, sickle cell disease, and hypertension.
- ◆ Other medical conditions, such as HIV, hepatitis, and STDs.
- ◆ Smoking cessation and high-risk sexual behavior.
- ◆ Alcohol usage.
- ◆ Drug usage.
- ◆ Environmental and occupational hazards.


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Education services may include referral to psychosocial services for high-risk parenting issues, high-risk home situation, stress management, communication skills and resources, and self-esteem.

C. Nutrition

Nutrition services shall be provided by a licensed dietitian. Nutrition assessment and counseling shall include:

- ◆ Initial assessment of nutritional risk based on height, current and pre-pregnancy weight status, laboratory data, clinical data, and self-reported dietary information. The client should be given the Infant Feeding Survey at the first counseling session.
- ◆ Ongoing nutritional assessment (at least once every trimester) as evidenced by dietary information, adequacy of weight gain, measures to assess uterine/fetal growth, laboratory data, and clinical data.
- ◆ Development of an individualized nutritional care plan.
- ◆ Referral to food assistance programs, if indicated.
- ◆ Nutritional intervention:
 - Nutritional requirements of pregnancy as linked to fetal growth and development.
 - Recommended Dietary Allowances for pregnancy.
 - Appropriate weight gain.
 - Vitamin and iron supplements.
 - Information to make an informed infant feeding decision.
 - Education to prepare for the proposed feeding method and the support services available for her.
 - Infant nutritional needs and feeding practices.

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D. Psychosocial Services


Psychosocial services shall be provided by a social worker. Psychosocial assessment and counseling shall include:

- ◆ A needs assessment, a profile of client demographic factors, mental and physical health history and concerns, adjustment to pregnancy and future parenting, and environmental needs.
- ◆ A profile of the client's family composition, patterns of functioning and support system.
- ◆ An assessment-based plan of care, crisis counseling and anticipatory guidance as appropriate, and referral and follow-up services.

E. Postpartum Visit

A follow-up home visit shall be done but no later than two weeks after the child is discharged from the hospital. It should be provided by a registered nurse and shall include:

- ◆ Assessment of mother's health status.
- ◆ Physical and emotional changes postpartum, such as relationships, sexual changes, additional stress, nutritional needs, and physical activity.
- ◆ Family planning.
- ◆ Parenting skills, such as nurturing, meeting infant needs, bonding.
- ◆ Assessment of infant health.
- ◆ Infant care, including feeding and nutritional needs, breast feeding support, recognition of illness, accident prevention, and immunizations and well child care.

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I. INSTRUCTIONS AND CLAIM FORM

A. Instructions for Completing the Claim Form

The table below contains information that will aid in the completion of the HCFA-1500 claim form. The table follows the form by field number and name, giving a brief description of the information to be entered, and whether providing information in that field is required, optional or conditional of the individual recipient's situation.

A star (*) in the instructions area of the table indicates a new item or change in policy for Iowa Medicaid providers.

For electronic media claim (EMC) submitters, refer also to your EMC specifications for claim completion instructions.

FIELD NUMBER	FIELD NAME/ DESCRIPTION	INSTRUCTIONS
1.	CHECK ONE	OPTIONAL – Check the applicable program block.
1a.	INSURED'S ID NUMBER	REQUIRED – Enter the recipient's Medicaid ID number found on the <i>Medical Assistance Eligibility Card</i> . It should consist of seven digits followed by a letter, i.e., 1234567A.
2.	PATIENT'S NAME	REQUIRED – Enter the last name, first name and middle initial of the recipient. Use the <i>Medical Assistance Eligibility Card</i> for verification.
3.	PATIENT'S BIRTHDATE	OPTIONAL – Enter the patient's birth month, day, year and sex. Completing this field may expedite processing of your claim.



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4.	INSURED'S NAME	<p>CONDITIONAL* – If the recipient is covered under someone else's insurance, enter the name of the person under which the insurance exists. This could be insurance covering the recipient as a result of a work or auto related accident.</p> <p>Note: This section of the form is separated by a border, so that information on this other insurance follows directly below, even though the numbering does not.</p>
5.	PATIENT'S ADDRESS	OPTIONAL – Enter the address and phone number of the patient, if available.
6.	PATIENT RELATIONSHIP TO INSURED	CONDITIONAL* – If the recipient is covered under another person's insurance, mark the appropriate box to indicate relation.
7.	INSURED'S ADDRESS	CONDITIONAL* – Enter the address and phone number of the insured person indicated in field number 4.
8.	PATIENT STATUS	OPTIONAL – Check boxes corresponding to the patient's current marital and occupational status.
9a-d.	OTHER INSURED'S NAME	CONDITIONAL* – If the recipient carries other insurance, enter the name under which that insurance exists, as well as the policy or group number, the employer or school name under which coverage is offered and the name of the plan or program.
10.	IS PATIENT'S CONDITION RELATED TO	CONDITIONAL* – Check the appropriate box to indicate whether or not treatment billed on this claim is for a condition that is somehow work or accident related. If the patient's condition is related to employment or an accident, and other insurance has denied payment, complete 11d, marking the "YES" and "NO" boxes.
10d.	RESERVED FOR LOCAL USE	OPTIONAL – No entry required.



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11a-c.	INSURED'S POLICY GROUP OR FECA NUMBER AND OTHER INFORMATION	CONDITIONAL* – This field continues with information related to field 4. If the recipient is covered under someone else's insurance, enter the policy number and other requested information as known.
11d.	IS THERE ANOTHER HEALTH BENEFIT PLAN?	<p>CONDITIONAL – If payment has been received from another insurance, or the medical resource codes on the eligibility card indicate other insurance exists, check "YES" and enter payment amount in field 29.</p> <p>If you have received a denial of payment from another insurance, check <u>both</u> "YES" and "NO" to indicate that there is other insurance, but that the benefits were denied.</p> <p>Note: Auditing will be performed on a random basis to ensure correct billing.</p>
12.	PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE	OPTIONAL – No entry required.
13.	INSURED OR AUTHORIZED PERSON'S SIGNATURE	OPTIONAL – No entry required.
14.	DATE OF CURRENT ILL- NESS, INJURY, PREGNANCY	CONDITIONAL* – Chiropractors must enter the date of the onset of treatment as month, day and year. All others – no entry required.
15.	IF THE PATIENT HAS HAD SAME OR SIMILAR ILLNESS...	CONDITIONAL – Chiropractors must enter the current x-ray date as month, day and year. All others – no entry required.
16.	DATES PATIENT UNABLE TO WORK...	OPTIONAL – No entry required.



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17.	NAME OF REFERRING PHYSICIAN OR OTHER SOURCE	CONDITIONAL – Required if the referring physician does not have a Medicaid number.
17a.	ID NUMBER OF REFERRING PHYSICIAN	CONDITIONAL* – If the patient is a MediPASS recipient and the MediPASS physician authorized service, enter the seven-digit MediPASS authorization number. If this claim is for consultation, independent lab or DME, enter the Iowa Medicaid number of the referring or prescribing physician. If the patient is on lock-in and the lock-in physician authorized service, enter the seven-digit authorization number.
18.	HOSPITALIZATION DATES RELATED TO...	OPTIONAL – No entry required.
19.	RESERVED FOR LOCAL USE	REQUIRED – If the patient is pregnant, write “Y – Pregnant.”
20.	OUTSIDE LAB	OPTIONAL – No entry required.
21.	DIAGNOSIS OR NATURE OF ILLNESS	REQUIRED – Indicate the applicable ICD-9-CM diagnosis codes in order of importance (1-primary; 2-secondary; 3-tertiary; and 4-quaternary) to a maximum of four diagnoses.
22.	MEDICAID RESUBMISSION CODE...	OPTIONAL – No entry required.
23.	PRIOR AUTHORIZATION NUMBER	CONDITIONAL* – Enter the prior authorization number issued by Consultec.



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24. A	DATE(S) OF SERVICE	REQUIRED – Enter month, day and year under both the From and To categories for each procedure, service or supply. If the From-To dates span more than one calendar month, represent each month on a separate line. Because eligibility is approved on a month-by-month basis, spanning or overlapping billing months could cause the entire claim to be denied.
24. B	PLACE OF SERVICE	REQUIRED – Using the chart below, enter the number corresponding to the place service was provided. Do not use alphabetic characters. 11 Office 12 Home 21 Inpatient Hospital 22 Outpatient Hospital 23 Emergency Room – Hospital 24 Ambulatory Surgical Center 25 Birthing Center 26 Military Treatment Facility 31 Skilled Nursing 32 Nursing Facility 33 Custodial Care Facility 34 Hospice 41 Ambulance – land 42 Ambulance – air or water 51 Inpatient Psychiatric Facility 52 Psychiatric Facility – partial hospitalization 53 Community Mental Health Center 54 Intermediate Care Facility/Mentally Retarded 55 Residential Substance Abuse Treatment Facility 56 Psychiatric Residential Treatment Center 61 Comprehensive Inpatient Rehabilitation Facility 62 Comprehensive Outpatient Rehabilitation Facility 65 End-stage Renal Disease Treatment 71 State or Local Public Health Clinic 72 Rural Health Clinic 81 Independent Laboratory 99 Other Unlisted Facility



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24. C	TYPE OF SERVICE	OPTIONAL – No entry required.
24. D	PROCEDURES, SERVICES OR SUPPLIES	REQUIRED – Enter the appropriate five-digit procedure code and any necessary modifier for each of the dates of service. DO NOT list services for which no fees were charged.
24. E	DIAGNOSIS CODE	REQUIRED – Indicate the corresponding diagnosis code from field 21 by entering the number of its position, i.e., 3. DO NOT write the actual diagnosis code in this field. Doing so will cause the claim to deny. There is a maximum of four diagnosis codes per claim.
24. F	\$ CHARGES	REQUIRED – Enter the usual and customary charge for each line item.
24. G	DAYS OR UNITS	REQUIRED – Enter the number of times this procedure was performed or number of supply items dispensed. If the procedure code specifies the number of units, then enter “1.” When billing general anesthesia, the units of service must reflect the <u>total minutes</u> of general anesthesia.
24. H	EPSDT/FAMILY PLANNING	OPTIONAL* – Enter an “F” if the services on this claim line are for family planning. Enter an “E” if the services on this claim line are the result of an EPSDT Care for Kids screening.
24. I	EMG	OPTIONAL – No entry required.
24. J	COB	OPTIONAL – No entry required.
24. K	RESERVED FOR LOCAL USE	CONDITIONAL* – Enter the treating provider’s individual seven-digit Iowa Medicaid provider number when the provider number given in field 33 is that of a group and/or is not that of the treating provider.
25.	FEDERAL TAX ID NUMBER	OPTIONAL – No entry required.
26.	PATIENT’S ACCOUNT NUMBER	OPTIONAL – Enter the account number assigned to the patient by the provider of service. This field is limited to 10 alpha/numeric characters.



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27.	ACCEPT ASSIGNMENT?	OPTIONAL – No entry required.
28.	TOTAL CLAIM CHARGE	REQUIRED – Enter the total of the line item charges. If more than one claim form is used to bill services performed, each claim form must be separately totaled. Do not carry over any charges to another claim form.
29.	AMOUNT PAID	CONDITIONAL* – Enter only the amount paid by other insurance. Recipient co-payments, Medicare payments or previous Medicaid payments are not listed on this claim.
30.	BALANCE DUE	REQUIRED* – Enter the amount of total charges less the amount entered in field 29.
31.	SIGNATURE OF PHYSICIAN OR SUPPLIER	REQUIRED – The signature of either the physician or authorized representative and the original filing date must be entered. If the signature is computer-generated block letters, the signature must be initialed. A signature stamp may be used.
32.	NAME AND ADDRESS OF FACILITY...	CONDITIONAL – If other than a home or office, enter the name and address of the facility where the service(s) were rendered.
33.	PHYSICIAN'S, SUPPLIER'S BILLING NAME...	REQUIRED* – Enter the complete name and address of the billing physician or service supplier.
	GRP #	REQUIRED – Enter the seven-digit Iowa Medicaid number of the billing provider. If this number identifies a group or an individual provider other than the provider of service, the treating provider's Iowa Medicaid number must be entered in field 24K for each line.
BACK OF FORM	NOTE	REQUIRED – The back of the claim form must be intact on every claim form submitted.

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B. Facsimile of Claim Form, HCFA-1500 (front and back)

(See the following pages.)

PICA

HEALTH INSURANCE CLAIM FORM

PICA

1. MEDICARE <input type="checkbox"/> MEDICAID <input type="checkbox"/> CHAMPUS <input type="checkbox"/> CHAMPVA <input type="checkbox"/> GROUP HEALTH PLAN <input type="checkbox"/> FECA BLK LUNG <input type="checkbox"/> OTHER <input type="checkbox"/>		1a. INSURED'S I.D. NUMBER (FOR PROGRAM IN ITEM 1)	
(Medicare #) <input type="checkbox"/> (Medicaid #) <input type="checkbox"/> (Sponsor's SSN) <input type="checkbox"/> (VA File #) <input type="checkbox"/> (SSN or ID) <input type="checkbox"/> (SSN) <input type="checkbox"/> (ID) <input type="checkbox"/>			
2. PATIENT'S NAME (Last Name, First Name, Middle Initial)		3. PATIENT'S BIRTH DATE MM DD YY SEX M <input type="checkbox"/> F <input type="checkbox"/>	
5. PATIENT'S ADDRESS (No., Street)		6. PATIENT RELATIONSHIP TO INSURED Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>	
CITY	STATE	7. INSURED'S ADDRESS (No., Street)	
ZIP CODE	TELEPHONE (Include Area Code)	CITY	
()		STATE	
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)		10. IS PATIENT'S CONDITION RELATED TO:	
a. OTHER INSURED'S POLICY OR GROUP NUMBER		a. EMPLOYMENT? (CURRENT OR PREVIOUS) <input type="checkbox"/> YES <input type="checkbox"/> NO	
b. OTHER INSURED'S DATE OF BIRTH MM DD YY SEX M <input type="checkbox"/> F <input type="checkbox"/>		b. AUTO ACCIDENT? <input type="checkbox"/> YES <input type="checkbox"/> NO PLACE (State) _____	
c. EMPLOYER'S NAME OR SCHOOL NAME		c. OTHER ACCIDENT? <input type="checkbox"/> YES <input type="checkbox"/> NO	
d. INSURANCE PLAN NAME OR PROGRAM NAME		10d. RESERVED FOR LOCAL USE	
11. INSURED'S POLICY GROUP OR FECA NUMBER			
a. INSURED'S DATE OF BIRTH MM DD YY SEX M <input type="checkbox"/> F <input type="checkbox"/>			
b. EMPLOYER'S NAME OR SCHOOL NAME			
c. INSURANCE PLAN NAME OR PROGRAM NAME			
d. IS THERE ANOTHER HEALTH BENEFIT PLAN? <input type="checkbox"/> YES <input type="checkbox"/> NO If yes, return to and complete item 9 a-d.			
12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below.			
SIGNED _____		DATE _____	
13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below.			
SIGNED _____		DATE _____	
14. DATE OF CURRENT: <input type="checkbox"/> ILLNESS (First symptom) OR INJURY (Accident) OR PREGNANCY(LMP) MM DD YY		15. IF PATIENT HAS HAD SAME OR SIMILAR ILLNESS. GIVE FIRST DATE MM DD YY	
17. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE		17a. I.D. NUMBER OF REFERRING PHYSICIAN	
19. RESERVED FOR LOCAL USE		18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DD YY TO MM DD YY	
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY. (RELATE ITEMS 1,2,3 OR 4 TO ITEM 24E BY LINE)		20. OUTSIDE LAB? \$ CHARGES <input type="checkbox"/> YES <input type="checkbox"/> NO	
1. _____		22. MEDICAID RESUBMISSION CODE ORIGINAL REF. NO.	
2. _____		23. PRIOR AUTHORIZATION NUMBER	
3. _____			
4. _____			
24. A DATE(S) OF SERVICE From To MM DD YY MM DD YY		B Place of Service	
C Type of Service		D PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) CPT/HCPCS MODIFIER	
E DIAGNOSIS CODE		F \$ CHARGES	
G DAYS OR UNITS		H EPSDT Family Plan	
I EMG		J COB	
K RESERVED FOR LOCAL USE			
1			
2			
3			
4			
5			
6			
25. FEDERAL TAX I.D. NUMBER SSN EIN		26. PATIENT'S ACCOUNT NO.	
27. ACCEPT ASSIGNMENT? (For govt. claims, see back) <input type="checkbox"/> YES <input type="checkbox"/> NO		28. TOTAL CHARGE \$	
29. AMOUNT PAID \$		30. BALANCE DUE \$	
31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.)		32. NAME AND ADDRESS OF FACILITY WHERE SERVICES WERE RENDERED (If other than home or office)	
33. PHYSICIAN'S, SUPPLIER'S BILLING NAME, ADDRESS, ZIP CODE & PHONE #			
SIGNED _____		DATE _____	
PIN#		GRP#	

BECAUSE THIS FORM IS USED BY VARIOUS GOVERNMENT AND PRIVATE HEALTH PROGRAMS, SEE SEPARATE INSTRUCTIONS ISSUED BY APPLICABLE PROGRAMS.

NOTICE: Any person who knowingly files a statement of claim containing any misrepresentation or any false, incomplete or misleading information may be guilty of a criminal act punishable under law and may be subject to civil penalties.

REFERS TO GOVERNMENT PROGRAMS ONLY

MEDICARE AND CHAMPUS PAYMENTS: A patient's signature requests that payment be made and authorizes release of any information necessary to process the claim and certifies that the information provided in Blocks 1 through 12 is true, accurate and complete. In the case of a Medicare claim, the patient's signature authorizes any entity to release to Medicare medical and nonmedical information, including employment status, and whether the person has employer group health insurance, liability, no-fault, worker's compensation or other insurance which is responsible to pay for the services for which the Medicare claim is made. See 42 CFR 411.24(a). If item 9 is completed, the patient's signature authorizes release of the information to the health plan or agency shown. In Medicare assigned or CHAMPUS participation cases, the physician agrees to accept the charge determination of the Medicare carrier or CHAMPUS fiscal intermediary as the full charge, and the patient is responsible only for the deductible, coinsurance and noncovered services. Coinsurance and the deductible are based upon the charge determination of the Medicare carrier or CHAMPUS fiscal intermediary if this is less than the charge submitted. CHAMPUS is not a health insurance program but makes payment for health benefits provided through certain affiliations with the Uniformed Services. Information on the patient's sponsor should be provided in those items captioned in "Insured"; i.e., items 1a, 4, 6, 7, 9, and 11.

BLACK LUNG AND FECA CLAIMS

The provider agrees to accept the amount paid by the Government as payment in full. See Black Lung and FECA instructions regarding required procedure and diagnosis coding systems.

SIGNATURE OF PHYSICIAN OR SUPPLIER (MEDICARE, CHAMPUS, FECA AND BLACK LUNG)

I certify that the services shown on this form were medically indicated and necessary for the health of the patient and were personally furnished by me or were furnished incident to my professional service by my employee under my immediate personal supervision, except as otherwise expressly permitted by Medicare or CHAMPUS regulations.

For services to be considered as "incident" to a physician's professional service, 1) they must be rendered under the physician's immediate personal supervision by his/her employee, 2) they must be an integral, although incidental part of a covered physician's service, 3) they must be of kinds commonly furnished in physician's offices, and 4) the services of nonphysicians must be included on the physician's bills.

For CHAMPUS claims, I further certify that I (or any employee) who rendered services am not an active duty member of the Uniformed Services or a civilian employee of the United States Government or a contract employee of the United States Government, either civilian or military (refer to 5 USC 5536). For Black-Lung claims, I further certify that the services performed were for a Black Lung-related disorder.

No Part B Medicare benefits may be paid unless this form is received as required by existing law and regulations (42 CFR 424.32).

NOTICE: Any one who misrepresents or falsifies essential information to receive payment from Federal funds requested by this form may upon conviction be subject to fine and imprisonment under applicable Federal laws.

NOTICE TO PATIENT ABOUT THE COLLECTION AND USE OF MEDICARE, CHAMPUS, FECA, AND BLACK LUNG INFORMATION (PRIVACY ACT STATEMENT)

We are authorized by HCFA, CHAMPUS and OWCP to ask you for information needed in the administration of the Medicare, CHAMPUS, FECA, and Black Lung programs. Authority to collect information is in section 205(a), 1862, 1872 and 1874 of the Social Security Act as amended, 42 CFR 411.24(a) and 424.5(a) (6), and 44 USC 3101; 41 CFR 101 et seq and 10 USC 1079 and 1086; 5 USC 8101 et seq; and 30 USC 901 et seq; 38 USC 613; E.O. 9397.

The information we obtain to complete claims under these programs is used to identify you and to determine your eligibility. It is also used to decide if the services and supplies you received are covered by these programs and to insure that proper payment is made.

The information may also be given to other providers of services, carriers, intermediaries, medical review boards, health plans, and other organizations or Federal agencies, for the effective administration of Federal provisions that require other third parties payers to pay primary to Federal program, and as otherwise necessary to administer these programs. For example, it may be necessary to disclose information about the benefits you have used to a hospital or doctor. Additional disclosures are made through routine uses for information contained in systems of records.

FOR MEDICARE CLAIMS: See the notice modifying system No. 09-70-0501, titled, 'Carrier Medicare Claims Record,' published in the Federal Register, Vol. 55 No. 177, page 37549, Wed. Sept. 12, 1990, or as updated and republished.

FOR OWCP CLAIMS: Department of Labor, Privacy Act of 1974, "Republication of Notice of Systems of Records," Federal Register Vol. 55 No. 40, Wed Feb. 28, 1990. See ESA-5, ESA-6, ESA-12, ESA-13, ESA-30, or as updated and republished.

FOR CHAMPUS CLAIMS: PRINCIPLE PURPOSE(S): To evaluate eligibility for medical care provided by civilian sources and to issue payment upon establishment of eligibility and determination that the services/supplies received are authorized by law.

ROUTINE USE(S): Information from claims and related documents may be given to the Dept. of Veterans Affairs, the Dept. of Health and Human Services and/or the Dept. of Transportation consistent with their statutory administrative responsibilities under CHAMPUS/CHAMPVA; to the Dept. of Justice for representation of the Secretary of Defense in civil actions; to the Internal Revenue Service, private collection agencies, and consumer reporting agencies in connection with recoupment claims; and to Congressional Offices in response to inquiries made at the request of the person to whom a record pertains. Appropriate disclosures may be made to other federal, state, local, foreign government agencies, private business entities, and individual providers of care, on matters relating to entitlement, claims adjudication, fraud, program abuse, utilization review, quality assurance, peer review, program integrity, third-party liability, coordination of benefits, and civil and criminal litigation related to the operation of CHAMPUS.

DISCLOSURES: Voluntary; however, failure to provide information will result in delay in payment or may result in denial of claim. With the one exception discussed below, there are no penalties under these programs for refusing to supply information. However, failure to furnish information regarding the medical services rendered or the amount charged would prevent payment of claims under these programs. Failure to furnish any other information, such as name or claim number, would delay payment of the claim. Failure to provide medical information under FECA could be deemed an obstruction.

It is mandatory that you tell us if you know that another party is responsible for paying for your treatment. Section 1128B of the Social Security Act and 31 USC 3801-3812 provide penalties for withholding this information.

You should be aware that P.L. 100-503, the "Computer Matching and Privacy Protection Act of 1988", permits the government to verify information by way of computer matches.

MEDICAID PAYMENTS (PROVIDER CERTIFICATION)


I hereby agree to keep such records as are necessary to disclose fully the extent of services provided to individuals under the State's Title XIX plan and to furnish information regarding any payments claimed for providing such services as the State Agency or Dept. of Health and Humans Services may request.

I further agree to accept, as payment in full, the amount paid by the Medicaid program for those claims submitted for payment under that program, with the exception of authorized deductible, coinsurance, co-payment or similar cost-sharing charge.

SIGNATURE OF PHYSICIAN (OR SUPPLIER): I certify that the services listed above were medically indicated and necessary to the health of this patient and were personally furnished by me or my employee under my personal direction.

NOTICE: This is to certify that the foregoing information is true, accurate and complete. I understand that payment and satisfaction of this claim will be from Federal and State funds, and that any false claims, statements, or documents, or concealment of a material fact, may be prosecuted under applicable Federal or State laws.

Public reporting burden for this collection of information is estimated to average 15 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the burden, to HCFA, Office of Financial Management, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (OMB-0938-0008), Washington, D.C. 20503.

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II. REMITTANCE ADVICE AND FIELD DESCRIPTIONS

A. Remittance Advice Explanation

To simplify your accounts receivable reconciliation and posting functions, you will receive a comprehensive *Remittance Advice* with each Medicaid payment. The *Remittance Advice* is also available on magnetic computer tape for automated account receivable posting.

The *Remittance Advice* is separated into categories indicating the status of those claims listed below. Categories of the *Remittance Advice* include paid, denied and suspended claims. PAID indicates all processed claims, credits and adjustments for which there is full or partial reimbursement. DENIED represents all processed claims for which no reimbursement is made. SUSPENDED reflects claims which are currently in process pending resolution of one or more issues (recipient eligibility determination, reduction of charges, third party benefit determination, etc.).

Suspended claims may or may not print depending on which option was specified on the Medicaid Provider Application at the time of enrollment. You chose one of the following:

- ◆ Print suspended claims only once.
- ◆ Print all suspended claims until paid or denied.
- ◆ Do not print suspended claims.

Note that claim credits or recoupments (reversed) appear as regular claims with the exception that the transaction control number contains a “1” in the twelfth position and reimbursement appears as a negative amount. An adjustment to a previously paid claim produces two transactions on the *Remittance Advice*. The first appears as a credit to negate the claim; the second is the replacement or adjusted claim, containing a “2” in the twelfth position of the transaction control number.



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If the total of the credit amounts exceeds that of reimbursement made, the resulting difference (amount of credit – the amount of reimbursement) is carried forward and no check is issued. Subsequent reimbursement will be applied to the credit balance, as well, until the credit balance is exhausted.

An example of the *Remittance Advice* and a detailed field-by-field description of each informational line follows. It is important to study these examples to gain a thorough understanding of each element as each *Remittance Advice* contains important information about claims and expected reimbursement.

Regardless of one's understanding of the *Remittance Advice*, it is sometimes necessary to contact the fiscal agent with questions. When doing so, keep the *Remittance Advice* handy and refer to the transaction control number of the particular claim. This will result in timely, accurate information about the claim in question.

B. Facsimile of Remittance Advice and Detailed Field Descriptions

(See the following pages.)

MEDICAID MANAGEMENT INFORMATION SYSTEM

RUN DATE 06/12/97

REMITTANCE ADVICE

1. TO: [REDACTED] 2. R.A. NO.: 0000006 3. DATE PAID: 05/19/97 PROVIDER NUMBER: [REDACTED] 4. PAGE: 1 5.

**** PATIENT NAME **** REGIP ID / TRANS-CONTROL-NUMBER / BILLED OTHER PAID BY COPAY MED RCD NUM /
LAST FIRST MI LINE SVC-DATE PROC/MODS UNITS AMT. SOURCES MCAID AMT. PERF. PROV. S EOB EOB

* 6. CLAIM TYPE: HCFA 1500

* 7. CLAIM STATUS: PAID

ORIGINAL CLAIMS:

8.	9.	10.	11.	12.	13.	14.	15.	16.
[REDACTED]	[REDACTED]	4-96331-00-053-0038-00	38.00	0.00	16.06	0.00	860600608B	900 000
17. 01	18. 10/3	19. 99212	20. 1	21. 38.00	22. 0.00	23. 16.06	24. 0.00	25. [REDACTED] 000 000
[REDACTED]	[REDACTED]	4-96348-00-018-0060-00	50.00	0.00	35.26	0.00	860600608B	000 000
	01	11/15/96 J1055	1	41.00	0.00	33.18	0.00	[REDACTED] 26. F 000 000
	02	11/15/96 9C782	1	9.00	0.00	2.08	0.00	[REDACTED] F 000 000

27.


REMITTANCE T O T A L S

PAID ORIGINAL CLAIMS:	NUMBER OF CLAIMS	2	88.00	51.32
PAID ADJUSTMENT CLAIMS:	NUMBER OF CLAIMS	0	0.00	0.00
DENIED ORIGINAL CLAIMS:	NUMBER OF CLAIMS	0	0.00	0.00
DENIED ADJUSTMENT CLAIMS:	NUMBER OF CLAIMS	0	0.00	0.00
PENDED CLAIMS (IN PROCESS):	NUMBER OF CLAIMS	0	0.00	0.00
AMOUNT OF CHECK:				51.32

----- THE FOLLOWING IS A DESCRIPTION OF THE EXPLANATION OF BENEFIT (EOB) CODES THAT APPEAR ABOVE:

28. 900 THE CLAIM IS IN SUSPENSE. DO NOT RESUBMIT THE CLAIM.

Page 14 was intentionally left blank.

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C. Remittance Advice Field Descriptions

1. Billing provider's name as specified on the Medicaid Provider Enrollment Application.
2. *Remittance Advice* number.
3. Date claim paid.
4. Billing provider's Medicaid (Title XIX) number.
5. *Remittance Advice* page number.
6. Type of claim used to bill Medicaid.
7. Status of following claims:
 - ◆ **Paid** – claims for which reimbursement is being made.
 - ◆ **Denied** – claims for which no reimbursement is being made.
 - ◆ **Suspended** – claims in process. These claims have not yet been paid or denied.
8. Recipient's last and first name.
9. Recipient's Medicaid (Title XIX) number.
10. Transaction control number assigned to each claim by the fiscal agent. Please use this number when making claim inquiries.
11. Total charges submitted by provider.
12. Total amount applied to this claim from other resources, i.e., other insurance or spenddown.
13. Total amount of Medicaid reimbursement as allowed for this claim.
14. Total amount of recipient copayment deducted from this claim.
15. Medical record number as assigned by provider; 10 characters are printable.



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16. Explanation of benefits code for informational purposes or to explain why a claim denied. Refer to the end of *Remittance Advice* for explanation of the EOB code.
17. Line item number.
18. The first date of service for the billed procedure.
19. The procedure code for the rendered service.
20. The number of units of rendered service.
21. Charge submitted by provider for line item.
22. Amount applied to this line item from other resources, i.e., other insurance, spenddown.
23. Amount of Medicaid reimbursement as allowed for this line item.
24. Amount of recipient copayment deducted for this line item.
25. Treating provider's Medicaid (Title XIX) number.
26. Allowed charge source code:
 - B** Billed charge
 - F** Fee schedule
 - M** Manually priced
 - N** Provider charge rate
 - P** Group therapy
 - Q** EPSDT total screen over 17 years
 - R** EPSDT total under 18 years
 - S** EPSDT partial over 17 years
 - T** EPSDT partial under 18 years
 - U** Gynecology fee
 - V** Obstetrics fee
 - W** Child fee



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27. Remittance totals (found at the end of the *Remittance Advice*):
- ◆ Number of paid original claims, the amount billed by the provider and the amount allowed and reimbursed by Medicaid.
 - ◆ Number of paid adjusted claims, amount billed by provider and amount allowed and reimbursed by Medicaid.
 - ◆ Number of denied original claims and amount billed by provider.
 - ◆ Number of denied adjusted claims and amount billed by provider.
 - ◆ Number of pended claims (in process) and amount billed by provider.
 - ◆ Amount of check.
28. Description of individual explanation of benefits codes. The EOB code leads, followed by important information and advice.

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III. PROBLEMS WITH SUBMITTED CLAIMS

To inquire as to why a claim was denied or why a claim payment was not what you expected, please complete form 470-3744, *Provider Inquiry*. Attach copies of the claim, the *Remittance Advice*, and any supporting documentation you want to have considered, such as additional medical records. Send these to:

Consultec, Attn: Provider Inquiry
PO Box 14422
Des Moines, Iowa 50306-3422

To make an adjustment to a claim following receipt of the *Remittance Advice*, use form 470-0040, *Credit/Adjustment Request*. Use the *Credit/Adjustment Request* to notify the fiscal agent to take an action against a paid claim, such as when:

- ◆ A paid claim amount needs to be changed, or
- ◆ Money needs to be credited back, or
- ◆ An entire *Remittance Advice* should be canceled.

Send this form to:

Consultec, Attn: Credits and Adjustments
PO Box 14422
Des Moines, Iowa 50306-3422

Do **not** use this form when a claim has been denied. Denied claims must be resubmitted.

A. Facsimile of Provider Inquiry, 470-3744

You can obtain this form by printing or copying the sample in the manual or contacting the fiscal agent. A facsimile of the form follows.

B. Facsimile of Credit/Adjustment Request, 470-0040

You can obtain this form by printing or copying the sample in the manual or contacting the fiscal agent. A facsimile of the form follows.

Iowa Medicaid Program

PROVIDER INQUIRY

Attach supporting documentation. Check applicable boxes: ☐ Claim copy ☐ Remittance copy
☐ Other pertinent information for possible claim reprocessing.

1. 17-DIGIT TCN																	
2. NATURE OF INQUIRY																	
I N Q U I R Y A	<hr/>																
	<hr/>																
	<hr/>																
	<hr/>																
	<hr/>																
<hr/>																	
<div style="border-top: 1px solid black; padding-top: 5px;">(Please do not write below this line) FOR CONSULTEC RESPONSE</div>																	
<hr/>																	
<hr/>																	
<hr/>																	

1. 17-DIGIT TCN																	
2. NATURE OF INQUIRY																	
I N Q U I R Y B	<hr/>																
	<hr/>																
	<hr/>																
	<hr/>																
	<hr/>																
<hr/>																	
<div style="border-top: 1px solid black; padding-top: 5px;">(Please do not write below this line) FOR CONSULTEC RESPONSE</div>																	
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Provider Signature/Date:	MAIL TO: CONSULTEC P. O. BOX 14422 DES MOINES IA 50306-3422	Consultec Signature/Date:
---------------------------------	--	----------------------------------

Provider Please Complete:	7-digit Medicaid Provider ID# _____ Telephone _____	(FOR CONSULTEC USE ONLY) PR Inquiry Log # _____ Received Date Stamp:
Name _____ Street _____ City, St _____ Zip _____		

Page 20 was intentionally left blank.

Iowa Medicaid Program

CREDIT/ADJUSTMENT REQUEST

Do **not** use this form if your claim was denied. Resubmit denied claims.

SECTION A: Check the most appropriate action and complete steps for that request.☐ **CLAIM ADJUSTMENT**

- ◆ Attach a complete copy of claim. (If electronic, use next step.)
- ◆ Attach a copy of the Remittance Advice with corrections in **red ink**.
- ◆ Complete Sections B and C.

☐ **CLAIM CREDIT**

- ◆ Attach a copy of the Remittance Advice.
- ◆ Complete Sections B and C.

☐ **CANCELLATION OF ENTIRE REMITTANCE ADVICE**

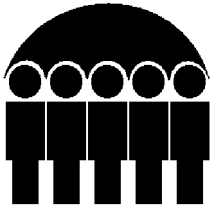
- ◆ Use only if all claims on Remittance Advice are incorrect. This option is rarely used.
- ◆ Attach the check and Remittance Advice.
- ◆ Skip Section B. Complete Section C.

SECTION B:**1. 17-digit TCN**

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

2. Pay-to Provider #:**4. 8-character Iowa Medicaid Recipient ID:**
(e.g., 1234567A)**3. Provider Name and Address:****5. Reason for Adjustment or Credit Request:****SECTION C:****Provider/Representative Signature:****Date:****CONSULTEC USE ONLY: REMARKS/STATUS****Return All Requests To:**

Consultec
PO Box 14422
Des Moines, IA 50306-3422



Iowa Department of Human Services

For Human Services use only:

General Letter No. 8-AP-35

Employees' Manual, Title 8
Medicaid Appendix

December 23, 1997

BIRTH CENTER SERVICES MANUAL TRANSMITTAL NO. 97-1

ISSUED BY: Division of Medical Services, Iowa Department of Human Services

SUBJECT: *Birth Center Services Manual*, Chapter E, *Coverage and Limitations*, pages 9 and 10, form 470-2942, *Medicaid Prenatal Risk Assessment*, revised.

This release makes minor changes to the *Medicaid Prenatal Risk Assessment* form. The revised forms may be accessed from Consultec as noted in General Program Policies, Chapter D, page 14.

Date Effective

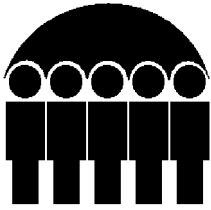
Upon receipt.

Material Superseded

Birth Center Services Manual, Chapter E, pages 9 and 10, form 470-2942, dated July 1992, shall be removed from the manual and destroyed.

Additional Information

If any portion of this manual is not clear, please direct your inquiries to Consultec, fiscal agent for the Department of Human Services.



Iowa Department of Human Services

For Human Services use only:

General Letter No. 8-AP-79

Employees' Manual, Title 8
Medicaid Appendix

July 27, 1998

BIRTH CENTER SERVICES MANUAL TRANSMITTAL NO. 98-1

ISSUED BY: Division of Medical Services, Iowa Department of Human Services

SUBJECT: ***Birth Center Services Manual***, Table of Contents (page 4), revised; Chapter E, *Coverage and Limitations*, pages 2 through 4, revised; page 4a, new; and Chapter F, *Billing and Payment*, pages 1 through 17, revised.

Chapter E is revised to update the list of Maternal Health Centers in Iowa.

Chapter F is revised to update billing and payment instructions.

Date Effective

Upon receipt.

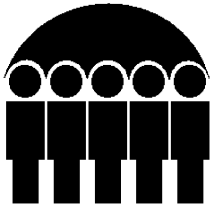
Material Superseded

Remove the following pages from the ***Birth Center Services Manual*** and destroy them:

<u>Page</u>	<u>Date</u>
Contents (page 4)	June 1, 1993
Chapter E	
2-4	September 1, 1992
Chapter F	
1	September 1, 1992
2	Undated
3, 4	12/90
5-11	September 1, 1992
12	August 1, 1992
13, 14	September 1, 1992
15	Undated
16	12/20/91
17	01/24/92
18	08/09/91
19, 20	September 1, 1992

Additional Information

If any portion of this manual is not clear, please direct your inquiries to Consultec, fiscal agent for the Department of Human Services.



Iowa Department of Human Services

For Human Services use only:

General Letter No. 8-AP-181

Employees' Manual, Title 8

Medicaid Appendix

March 4, 2002

BIRTH CENTER SERVICES MANUAL TRANSMITTAL NO. 02-1

ISSUED BY: Bureau of Long Term Care

SUBJECT: ***BIRTH CENTER SERVICES MANUAL***, Table of Contents (page 4) revised; Chapter E, *Coverage and Limitations*, pages 1 through 10, revised; and Chapter F, *Billing and Payment*, pages 18 through 21, new.

Summary

Chapter E is updated to:

- ◆ Modify the *Medicaid Prenatal Risk Assessment* form, which can be ordered from Consultec, as noted in Chapter D, *General Program Policies*, page 14.
- ◆ Include a section addressing administrative simplification, as required by the Health Insurance Portability and Accountability Act of 1996 (HIPPA). Administrative simplification includes use of standard code sets, such as CPT codes, and elimination of local codes for Medicaid Services.

This release eliminates W0160, W0240, W0241, and W0242 local codes for birth center services. The four codes will be processed through June 30, 2002.

Chapter F is revised to update billing and payment instructions by providing for an inquiry process for denied claims or if claim payment was not in the amount expected. Two forms are added:

- ◆ 470-3744, *Provider Inquiry*, and
- ◆ 470-0040, *Credit/Adjustment Request*.

Complete the *Provider Inquiry* if you wish to inquire about a denied claim or if claim payment was not as expected. Complete the *Credit/Adjustment Request* to notify Consultec that:

- ◆ A paid claim amount needs to be changed; or
- ◆ Funds need to be credited back; or
- ◆ An entire *Remittance Advice* should be canceled.

Date Effective

Upon receipt.

Material Superseded

Remove the following pages from the ***BIRTH CENTER SERVICES MANUAL*** and destroy them:

<u>Page</u>	<u>Date</u>
Table of Contents (page 4)	July 1, 1998
Chapter E	
1	September 1, 1992
2-4, 4a	July 1, 1998
5-7	September 1, 1992
8	June 1, 1993
9-10	July 1, 1997
11, 12	June 1, 1993

Additional Information

The updated provider manual containing the revised pages can be found at:

www.dhs.state.ia.us/policyanalysis

If you do not have Internet Access, you may request a paper copy of this Manual Transmittal by sending a written request to:

ACS/Consultec
Manual Transmittal Requests
PO Box 14422
Des Moines, IA 50306-3422

Include your Medicaid provider number, name, address, provider type, and the transmittal number that you are requesting.

If any portion of this manual is not clear, please direct your inquiries to Consultec, fiscal agent for the Department of Human Services.